



March 9, 2023

Dear Customer,

Welcome to Middlefield Bank!

Our Board of Directors, Management and Staff are committed to ensuring that all customers continue to receive the dedicated service and personal attention that you previously received from Liberty National Bank. In addition to delivering exceptional personal service, our mission is to provide quick decisions, customer-focused solutions, and state-of-the-art products.

On Monday, April 24<sup>th</sup>, you will have full access to all 22 of our banking offices and ATMs as well as a wide range of financial products and services. This includes a suite of online and mobile banking tools designed to enhance your banking opportunities. Rest assured that the employees currently serving you will continue to assist you with their tradition of personal, friendly service.

It has been our mission to provide you with everything you need to continue banking without interruption. We will do everything we can to make the transition as seamless as possible and appreciate your patience as we proceed through the conversion.

Current Liberty National Bank Account(s):

New Middlefield Bank Account(s):

We have prepared the enclosed easy-to-understand booklet to help answer any questions you may have about your account crossover, and any changes you may encounter as a new Middlefield Bank customer. We hope that you will find it helpful and informative. If you have any questions, please call our Customer Support Center at 888.801.1666. Agents are available Monday - Friday 8:00 a.m. – 7:00 p.m. and Saturday from 8:00 a.m. – 1:00 p.m.

Thank you for your continued loyalty and trust and are pleased to welcome you as a customer of our bank. We look forward to a long and healthy relationship in the future.

Sincerely,

A handwritten signature in blue ink that reads "James R. Heslop, II".

James R. Heslop, II  
Chief Executive Officer  
The Middlefield Banking Company

A handwritten signature in blue ink that reads "Ronald L. Zimmerly, Jr.".

Ronald L. Zimmerly, Jr.  
President  
The Middlefield Banking Company